



Changes to access of MFR e-mail

All MFR computer users required to use CACs and CAC readers

MARINE FORCES RESERVE, New Orleans (July 27, 2006) -- DoD mandated use of Common Access Cards (CACs) on ALL DoD computers and systems took effect July 26.

In order to access your Legacy or NMCI email, your computer must be equipped with a Common Access Card/Identification Card (CAC) reading device (pictured).

The greatest impact will be for those utilizing the **RNet (including Outlook Web Access (OWA) and Intranet Users)**, who are not on NMCI.

If you usually access your e-mail utilizing Outlook Web Access, you may now encounter the inability to log onto your e-mail account.

You will need a **Common Access Card/ Identification Card (CAC)**, know your **PIN**, and have a **card reading device** to access various applications ([see list](#)).

If you are in the U.S. and do not have a CAC reader, or the drivers to install the CAC reader, contact your unit ISC for assistance.

Deployed Marines

Marines in Iraq may go to Camp Fallujah Headquarters for their D.E.E.R.S. needs (i.e., to obtain a CAC and/or PIN for their CAC).

The S6 or G6 can support deployed Marines with CAC readers and the appropriate drivers needed. Contact your ISC for assistance.

Marines in Iraq may also contact the MNF (Multi National Force) - WIRAQ (Western) G6: DSN 318 3404 633 or DSN 318 3402 789, for assistance.

Finally, another option for deployed Marines, is to have their MFR e-mail forwarded to their new Iraq e-mail account. Contact the MFR Help Desk for assistance with this.

Coml ☎ 816-843-3481 or Toll-Free 1-800-255-5082, ext. 3481

DSN: 894-3481

Fax: 816-843-3494 (DSN 894)

mfrlegacyhelpdesk2@mfr.usmc.mil

Assistance from the Help Desk is available 24 hours. If your call is not answered, leave a message and your call will be returned.